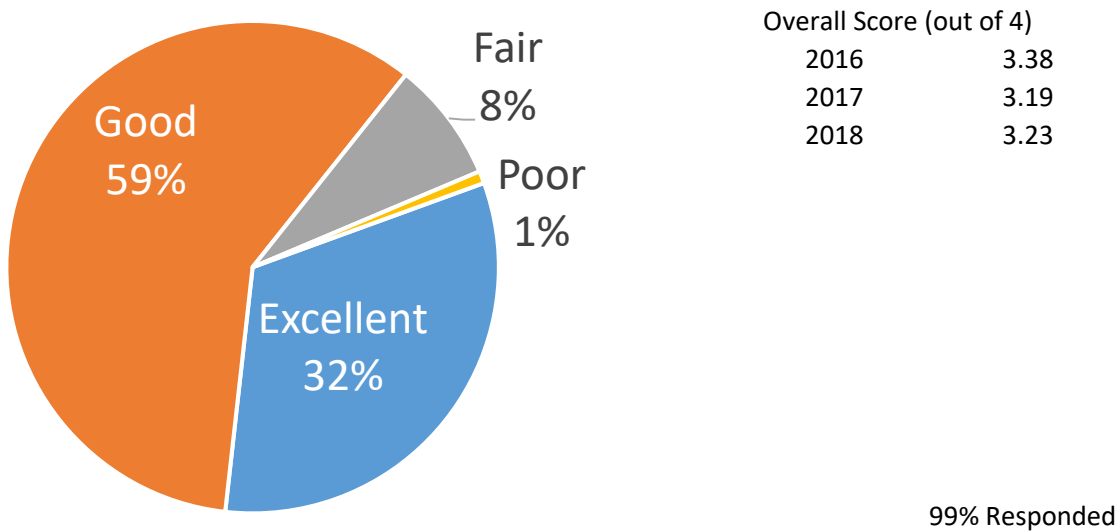


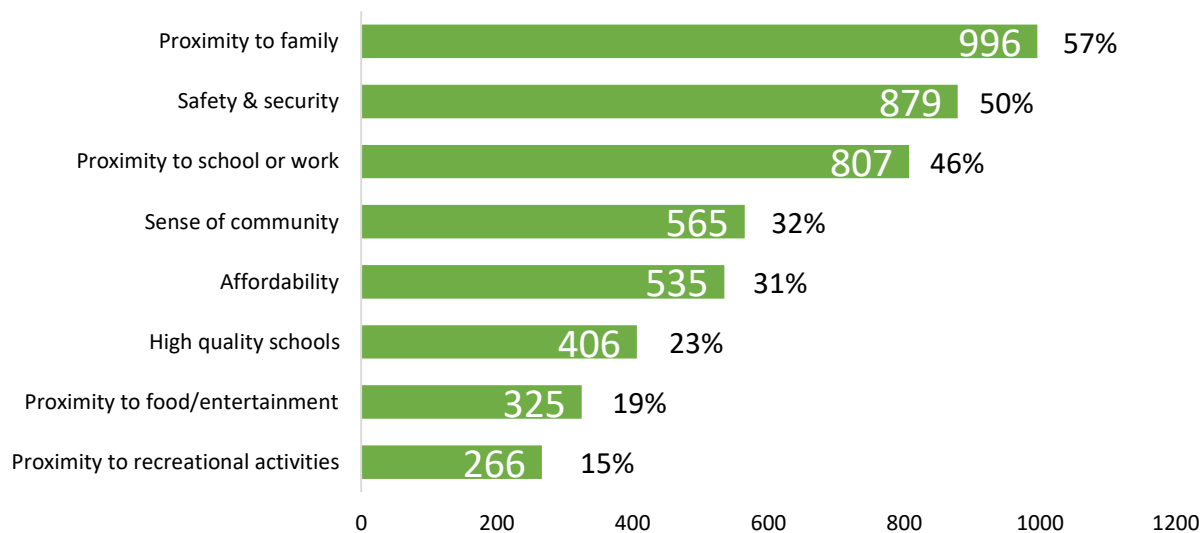
# 2018 American Fork Community Survey

The 2018 Survey was open from November 29, 2018 to December 31, 2018. It was available primarily online, though physical copies were available at city facilities and mailed out to residents through the utility bill. The city received 1,766 responses, which represents about 6% of the population, or 21% of the households in the City. In each portion of the survey you will see "% Responded." This is the number of people, out of the 1,766 total responses, that responded to that particular question.

## Overall Quality of Life in American Fork



## Top Reasons to Live in American Fork



99% Responded

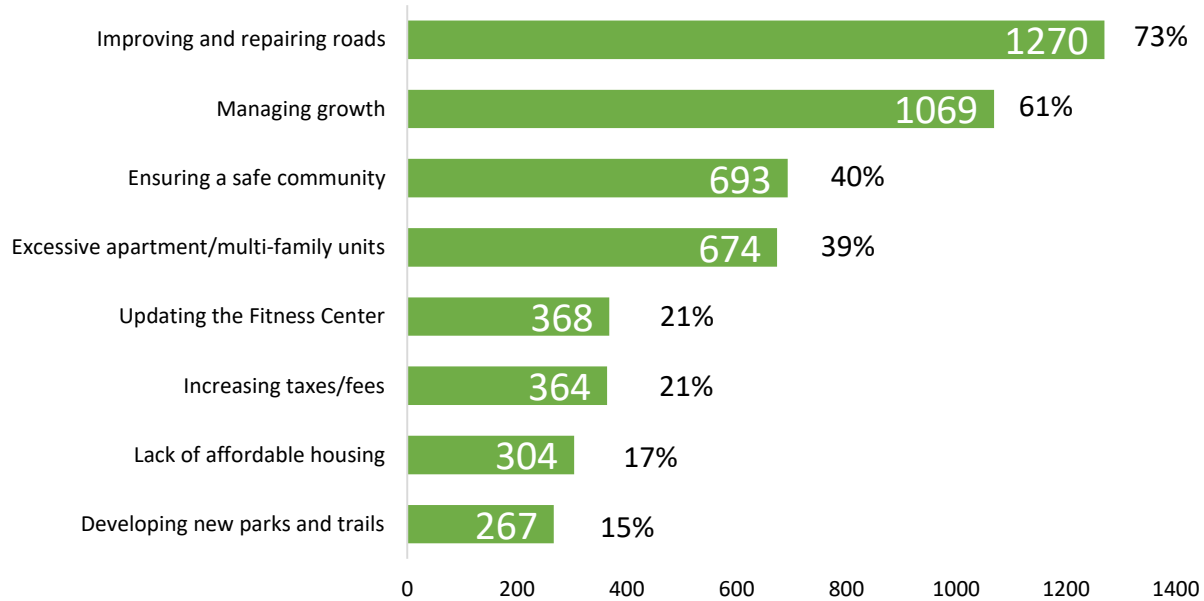
Percent in graph represents the percent of total respondents, not percent of 100%.

# 2018 American Fork Community Survey

*Continued*

## Top Issues in American Fork

Top issues to focus on over the next 5 years

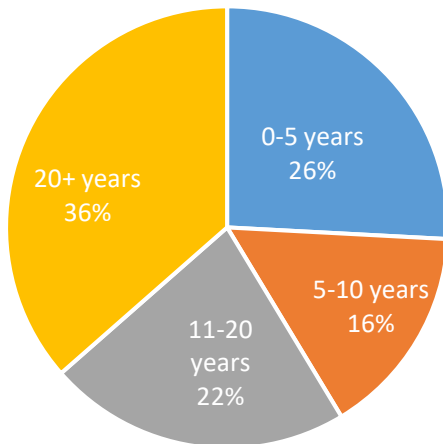


99% Responded

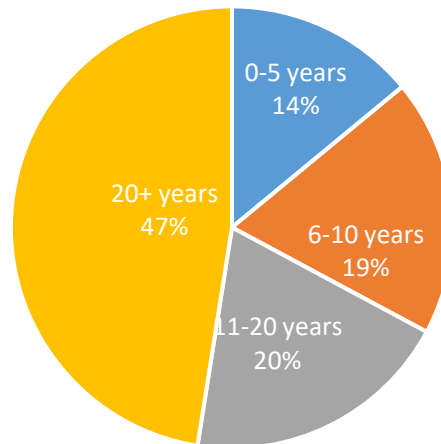
Percent in graph represents the percent of total respondents, not percent of 100%.

## Time in American Fork

How long have you lived in AF?



How long do you plan to stay in AF?

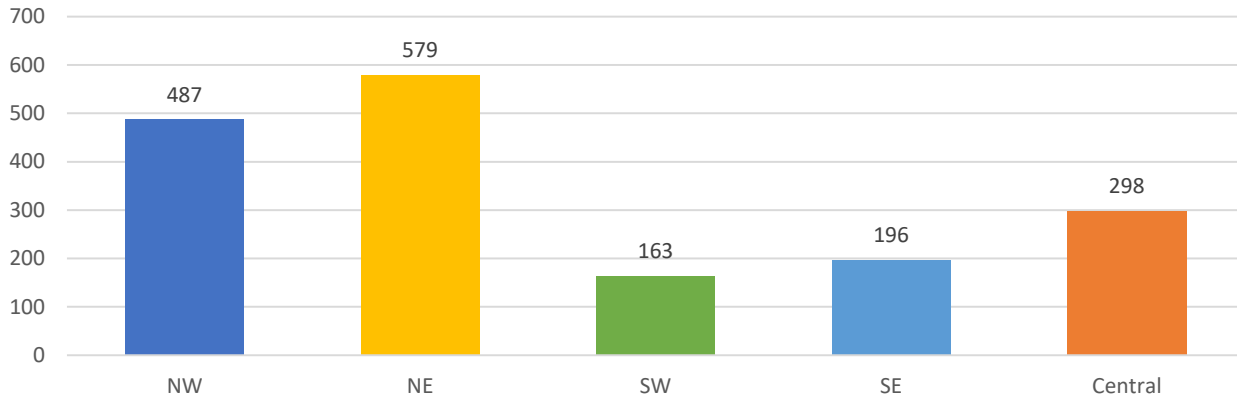


# 2018 American Fork Community Survey

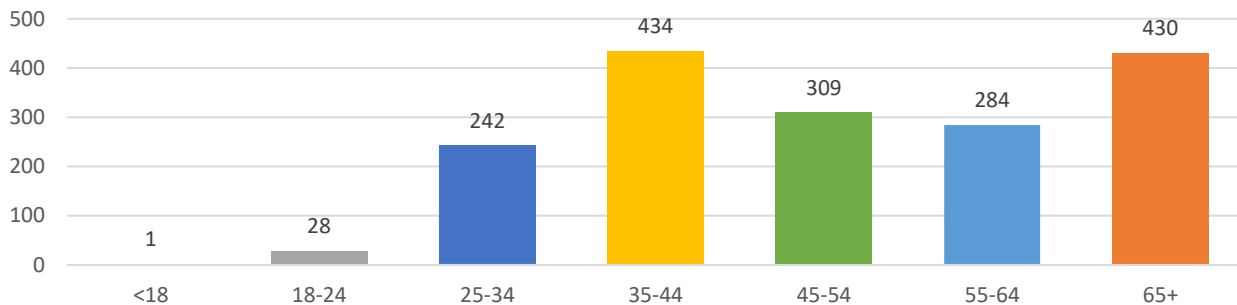
*Continued*

## Demographics

What are of AF do you live in?



What is your age?



## Quality of City Staff

Customer Service & Professionalism

Department	2016	2017	2018	Responded*
Mayor & Council	3.0	3.0	3.1	71%
Admin/ City office	3.0	3.1	3.1	74%
Public Works	3.0	2.9	2.9	78%
Fitness Center	2.9	2.8	2.9	72%
Cemetery	3.3	3.3	3.3	65%
Police & Fire	3.4	3.3	3.4	85%
Library	3.3	3.3	3.3	82%

Ratings are 1-4:

- 1 = Poor
- 2 = Fair
- 3 = Good
- 4 = Excellent

\*% Responded for 2018

# 2018 American Fork Community Survey

*Continued*

## Quality of City Services

Service	2016	2017	2018	Responded*
Library	3.2	3.2	3.2	86%
Police & Fire	3.4	3.3	3.3	90%
Garbage/recycling	3.2	3.1	3.1	95%
Parks & trails	2.9	2.8	2.9	83%
Fitness Center	2.7	2.6	2.6	76%
Road maintenance	1.9	1.7	1.9	95%
Snow removal	2.8	2.7	2.7	91%

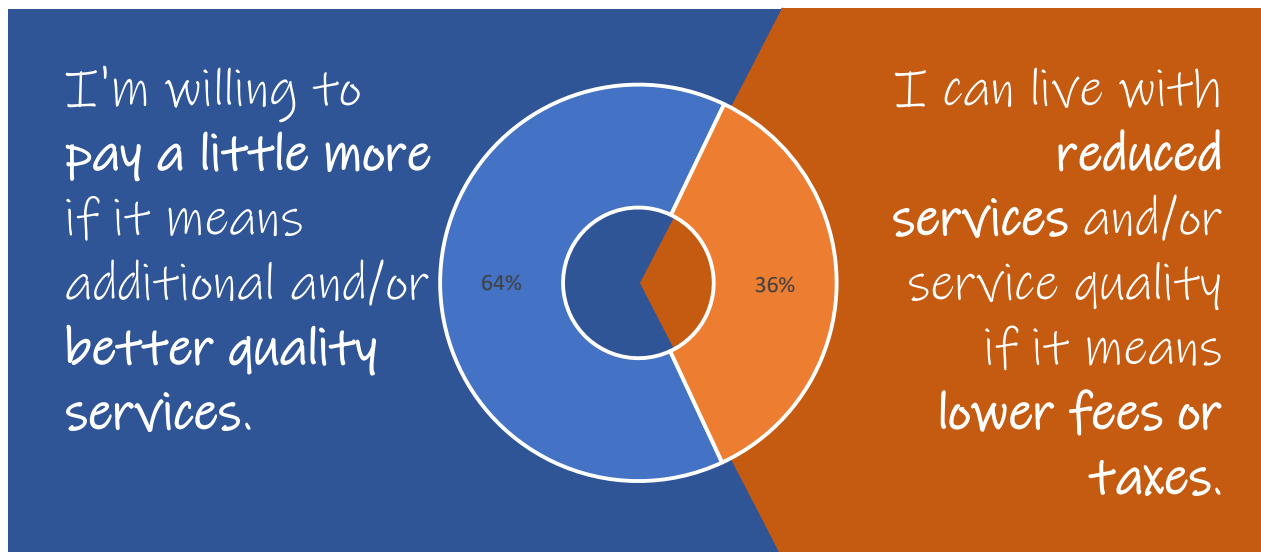
Ratings are 1-4:

- 1 = Poor
- 2 = Fair
- 3 = Good
- 4 = Excellent

\*% Responded for 2018

## Balancing Services & Cost

Which of the following statements best describes you?



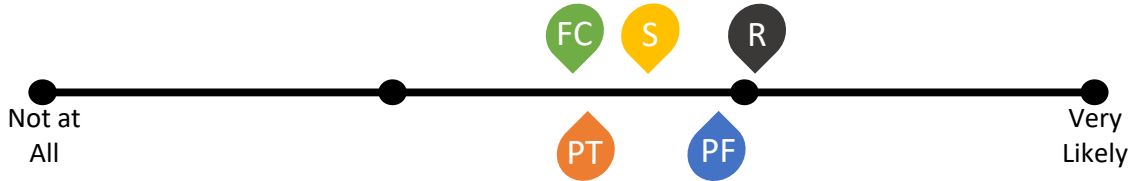
94% Responded

Percent in graph represents the percent of total respondents, not percent of 100%.

# 2018 American Fork Community Survey

## Prioritizing Funds

How likely would you be to support increased funding for the following services?



Service	Initial	2018	Responded*	Ratings are 1-4:
Roads	R	3.0	98%	1 = Not at All
Police & Fire	PF	2.9	96%	2 = Not Likely
Sidewalks	S	2.7	95%	3 = Likley
Parks & Trails	PT	2.5	95%	4 = Very Likely
Fitness Center	FC	2.5	95%	

\*% Responded for 2018

Below is a word cloud of other topics mentioned as part of the above question. The larger the word, the more often it was mentioned.

